

## PRIVACY STATEMENT

### 1. Introduction

The Dublin Rape Crisis Centre (DRCC) is committed to protecting the privacy of users of this website [www.drcc.ie](http://www.drcc.ie) in compliance with the Data Protection Acts of 1988 and 2003 and from the May 25<sup>th</sup> 2018, the General Data Protection Regulation (GDPR). This privacy statement outlines how we manage the information you give us while you use this site.

By visiting this website, you are accepting the terms of this Statement. Any external links to other websites are clearly identifiable, and we are not responsible for the content or the privacy policies of those other websites.

### 2. What information does the DRCC collect?

We retain two types of information:

#### (a) **Non-Personal Data**

In general, you can browse the website without telling us who you are or revealing any personal information about yourself. Like most websites, we gather statistical and other analytical information collected on an aggregate and anonymous basis from all visitors to our website.

#### (b) **Personal Data**

Personal Data is data that identifies you or can be used to identify or contact you. Personal Data is collected only with your knowledge and permission, and is retained by the DRCC in a secure manner.

### Cookies

- What is a Cookie?

A cookie is a small file of letters and numbers sent to your computer when you visit a web site. It's stored in your web browser (that's the program you're using to see this page).

- Cookies used on this site

The following categories describe the range of cookies that can be used during your visit to our site.

- Remembering settings and preferences

Whenever you visit the same web site again, the information stored in the cookie can be retrieved to notify the web site (and only that web site) of your previous activity. A cookie cannot give us access to your computer or to information beyond what you provide us with. And they're definitely not viruses, spyware or Trojans that damage your computer.

- Measuring website usage (Google Analytics)

We use Google Analytics to collect information about how people use this site. Google Analytics stores information about what pages you visit, how long you are on the site, how you got here and what you click on. This helps us analyse data about web page traffic and improve our website.

- Managing Cookies

Within your browser you can choose whether you wish to accept or decline cookies or not. Most web browsers automatically accept cookies but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

### 3. How we use the information you provide?

#### (a) **Non-Personal Data**

This information is used in an aggregate form to analyse trends and usage of the website and to improve the usefulness of the website.

#### (b) **Personal Data**

The information you provide will be used solely for the purpose for which you provided it. We will process the personal data you provide to us for the following purposes.

1. Registering your interest in and communicating with you about: -
  - Our fundraising events and activities;
  - Our training courses/ workshops;
  - Volunteering opportunities; or
  - Subscription to our mailing list and newsletter / E-zine.

You will be asked to provide Personal Data such as your name, postal and/or email address and a contact number. This information is only collected from you if you voluntarily submit it to us via our website.

2. Processing your online donation

If you wish to make an online donation, you will be asked for the amount, your name and debit/credit card details. You can opt-in to give us your email-address. If you choose to provide this Personal Data, we will use it to issue you with a receipt.

When making a donation through the website, you will be directed to a secure encrypted site hosted by our debit/credit card processor, who will complete the transaction on our behalf. Your card details will not be divulged to the DRCC.

### 4. Disclosure of information to Third Parties

We will not disclose your Personal Data to third parties unless the disclosure is required to process your donation, to provide you with the service you have signed up for or as is required by law. In such circumstances, the third party is bound by similar data protection requirements.

### 5. Security

The DRCC takes its security responsibilities very seriously. Your personal data is held on a secure server hosted by our service provider, Blacknight Internet Solutions Limited. The nature of the internet is such that we cannot 100% guarantee transmissions are completely private or secure. However, we will take all reasonable precautions to prevent the loss, misuse or alteration of your Personal Data.

## 6. Right of Access to updating or deleting your Personal Data

If you have provided Personal Data to us and you:

- Would like copies of that information;
- Would like us to update that information; or
- Would like that information deleted from our records;

then please contact the Privacy Coordinator at [info@rcc.ie](mailto:info@rcc.ie) or on (01) 6614911 by writing to DRCC at 70 Lower Leeson Street, Dublin 2 D02 VW13 and we will undertake to supply, correct or delete information about you on our files.

## 7. Changes to the Website Statement

This Privacy Statement is a live document, under regular review and was last updated in May 2018.

## 8. Contact Us

If you wish to discuss this Statement with the DRCC or any other matters relating to our privacy policy generally, please contact the Privacy Coordinator at [info@rcc.ie](mailto:info@rcc.ie)